

C/21,MANGAL ESTATE,B/H. KIRAN CERAMIC NARODA G.I.D.C. NARODA AHMEDABAD.382330 EMAIL :- sanjivanipumps@gmail.com Website :- sanjivanipumps.com Mob :- 8128752051

# Business norms form

### Warranty rules

Warranty will be provided on all the submersible pump sets facing manufacture mechanical isuues and that will be liable for the duration of one year

No warranty will be provided in case of any electrical failure occurs..if the dealer requires any electrical warranty it will be provided by adding extra cost and that will be applicable only one time in one year

No warranty will be given on bare motor and pumps

Stator and rotor (kit) warranty on their productive mechanical issue will be appealed in a period of 3 months No warranty given on pump sets used in sandy bore wells

# **Credit policy**

Maximum duration for credit limit will be 30 days

New invoice will be created only after payment of old invoice The above two conditions should be monitored and reviewed constantly and if the party fails to follow any of the above conditions than supplier will hold right to attract 18% annual interest on day basis and the supplies will be stopped from immediate effect

## Payment

The entire payment structure should go through the bankig channel only

#### Replacement/repairing

All the missing and broken parts of pump sets i.e cable, couple, starainer, sand gard etc will be charged if not found during replacement/repairing

Pumps should be sent in proper packing conditions at the time of replacement/repairing

Company will not be responsible for Transport Damage Documents Required for authorized dealership

Three checks under the name of Sanjivani Industries Copy of GST Number Registration or electric bill, Visiting card ,, Transport details I have read, understood and agree with all business norms and conditions. All disputes will remain in jurisdiction Ahmedabad **Mane of representative** 

Dealer's signature/designation